

Release Notes

Product Name: KDock-5 Systems

Current Version:

Type	Number	Date
Firmware	R10577	May 2024
Software		–
Web		–
Hardware		–

RN Date: May 2024

Reference: 019701


Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
KDock-5	Any	Yes	Yes

Summary:

- Fixed a bug.

Codependency with Other Products and Software:

Product Name	Comments
CA-U32/FF	All configurations (long cables)
CLS-AOCU32/FF	All configurations (long cables)
	While working with long USB C cables, over 10feet, the external power supply used should be no higher than 65W.



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Bugs Fixed:

ID	Fixed Bug Description
	KDock-5 is now compatible with USB-C long cables. Note: Follow instructions in Software Upgrade : section.

Software Upgrade:

Pre-requisite:

- On a computer running Windows, turn OFF the Anti-virus program.

Installing the SW:

1. Go to the KDock-5 Product page>Resources tab on the Kramer website and double-click the upgrade installation tool.

The Setup dialog box opens.



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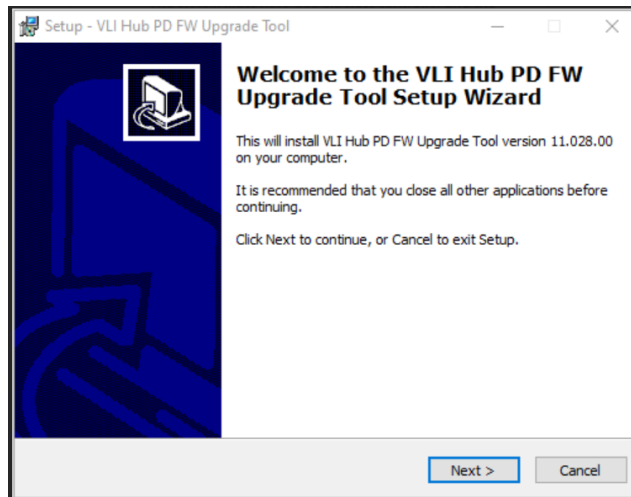
Release Notes

2. Click **Confirm**.

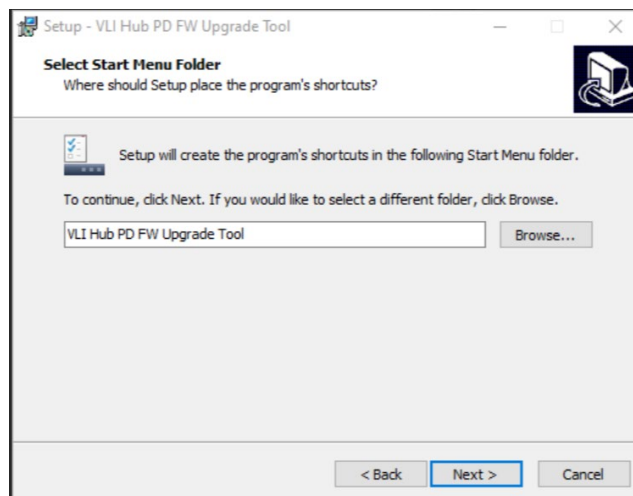


The Setup - VLI Hub PD FW Upgrade Tool screen opens.

3. Click **Next**.



4. Click **Next**.



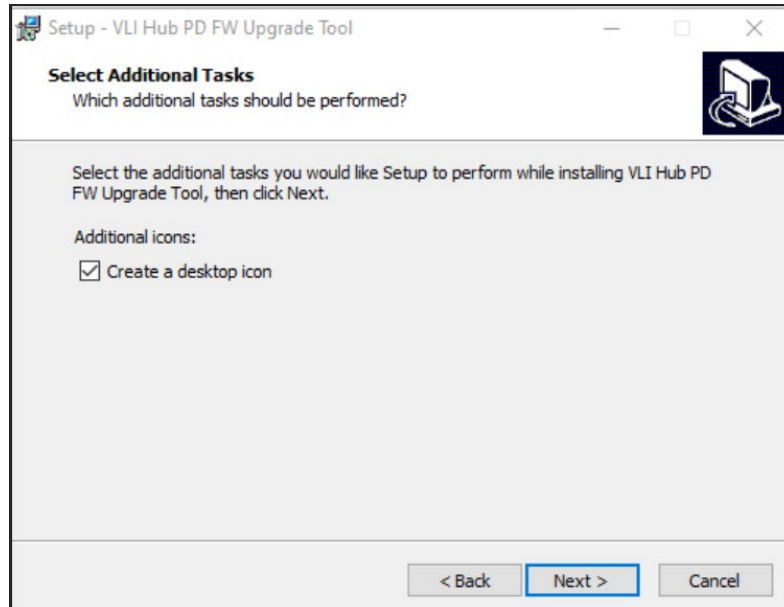
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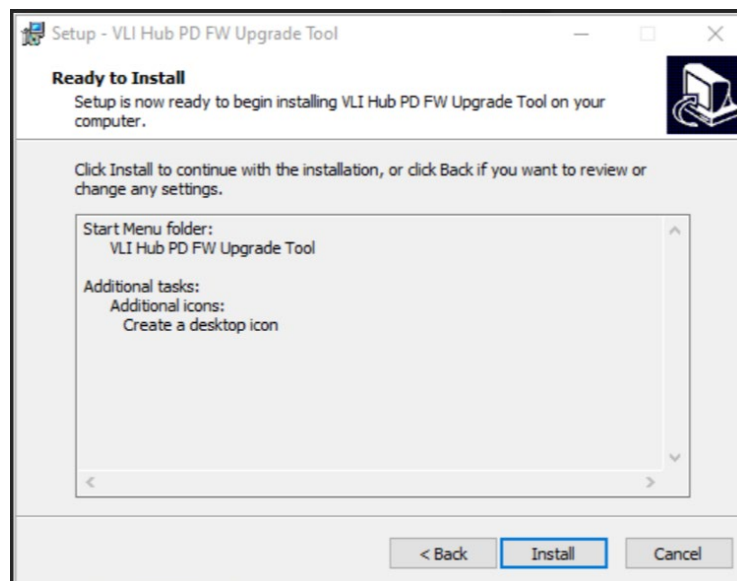
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Release Notes

5. Click **Next**.



6. Click **Install**.



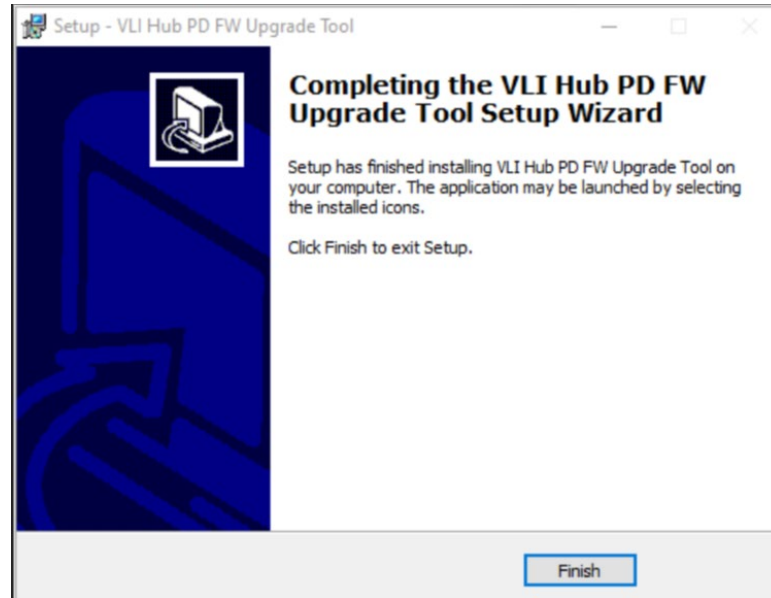
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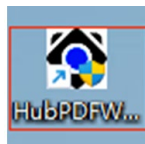
7. Click Finish.



The upgrade software installation is complete.


Upgrading the FW

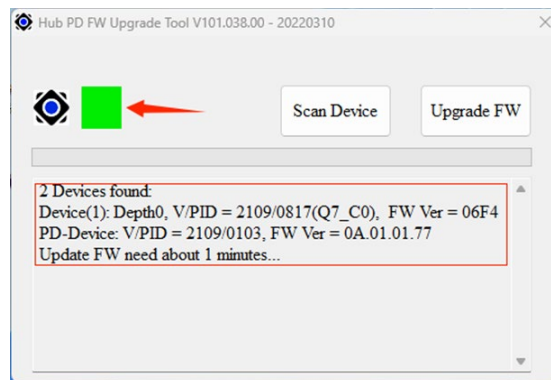
1. On the desktop, double-click the VLIHubPD FW icon.



2. Using the device's USBC TO USBC line, connect the device to the computer and wait for 2-3 seconds.



3. Double-click  .



The icon is displayed in green, and the dialog box shows the product version number.



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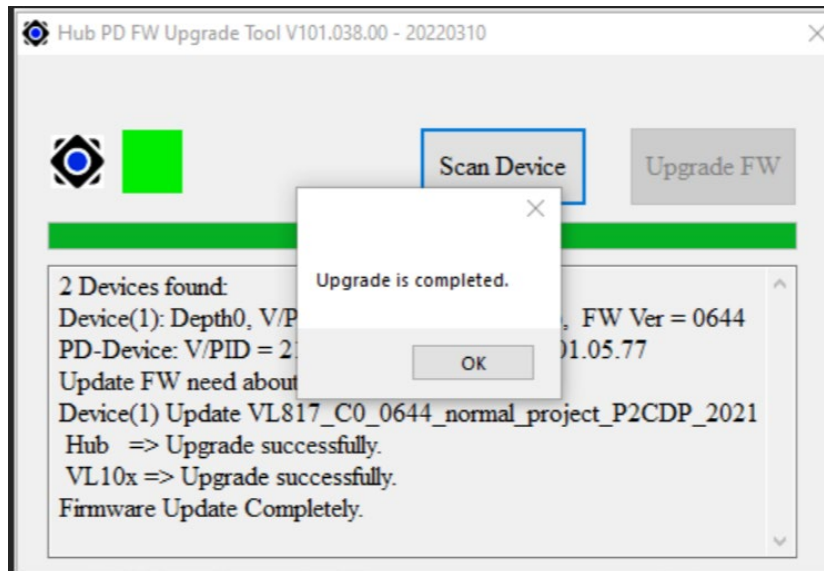
Web: www.kramerav.com

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4. Click **Upgrade FW**.

The tool starts upgrading the device.

5. Once the progress bar is complete, click **OK**.



The upgrade is completed.

Preceding Version: N/A



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